

CTCI Restore

R61 - series 7733 xxx (laptop)

M55p 8088 - xxx (desktop)

M57p 6073 - xxx(desktop)

* * * Restore from hidden partition on hard drive * * *

- 1) Power up the computer then press F11
- 2) Click on "Continue" at the Welcome to Rescue and Recovery introductory screen.
- 3) Select "Restore your System",
- 4) Click on "OK" when prompted about access to USB device...
- 5) Step 1: select "Restore my hard drive to the original factory state" then click on " Next".
- 6) Step 3: select "I do not want to save any files" then click on " Next".
- 7) Step 6: click on "Next".
- 8) Click "OK" at the do not power off warning.
- 9) Click "Next" on the Lenovo Base Software Selector screen.
- 10) Select "I accept these terms and conditions" then click "Next".
- 11) Click " Next" again.
- 12) The Restore process will begin...
- 13) Enter "Y" at the "Do you accept these conditions?" prompt.
- 14) Enter "Y" at the "Run the product Recovery program?" prompt,
- 15) Enter "Y" at the "Do you want to continue?" prompt.
- 16) The restore process should take approximately 30 minutes to complete. Upon completion of the restore process, configuration of Lotus Notes, network and printer settings along with Microsoft Updates and restoration of user data will need to be performed.